

Glen Wambeek  
Managing Director  
21<sup>st</sup> Century Group

14/02/19

Dear Glen,

I want to pass on my sincere thanks to you and your team for the way you brought us through the whole investment property purchase process. Cathy and I previously bought a Qld investment property back in 1998 and the way in which we felt forced into making decisions and make big commitments without being able to think, left a bad taste in our mouths.

Last year our accountant suggested we speak with you and I took that as a good sign as he wouldn't do anything to impact on his own clients! From that point through to final handover was a pleasant experience, including the regular updates and photos, the way your team helped us during our visit to Springfield, and your constant smile and "can do" attitude.

Not only have you treated us like real valued clients, I found at your anniversary dinner how all your customers talk about you like lifelong friends. I hope we can do the same and look forward to future investment opportunities with you.

Kind regards,

Mark & Catherine Grovenor