

14<sup>th</sup> January 2005

Mr Glen Wambeek  
21<sup>st</sup> Century Group  
Post Office Box 672  
PARRAMATTA NSW 2124

Dear Glen

Just a short note to let you know how pleased we have been with the services of 21<sup>st</sup> Century Group and in particular your personal service in regards to the selection and construction of our rental home at Forest Lake, Queensland.

As you promised, everything from beginning to end went like clockwork, and we looked forward each stage to the photographs relating the progress of the construction.

As you know, we recently visited Forest Lake to see the completed project first hand, and we were very happy with the result, and we were really happy with the location. Forest Lake is such a lovely area.

Glen, you have been very pleasant to deal with, always keeping us up to date with progress, and we also appreciated your input with the "difficulties" others had experienced with the originally chosen agent, and your suggestion for an alternative agent.

We would have no hesitation in recommending your services to friends looking for an investment property, and should the opportunity arise in the future to select another property, then you will certainly hear from us in this regard.

Many thanks for all your help.

Kind regards

*Ross & Kristine*

*Ross & Kristine Wright*

54 Munro Street  
Greystanes NSW 2145