

8 Fairview Road
Lawson NSW 2783

22 January 2004

Mr Glen Wambeek
21st Century Property Investments
PO Box 672
Parramatta NSW 2124

Dear Glen

Re: 21 Canterbury Bells Circuit, Springfield Lakes, QLD 4300

I would like to thank you for the friendly and professional service that you have provided to me since April 2003.

The first time we met was at Brisbane Airport. You proceeded to show the sights of Brisbane, provide me with morning tea and then to show me various potential building sites at Forest Lake and Springfield Lakes. Once I had decided on a site you activated the procedure to start the purchasing procedure. As a first time property investor this was very helpful.

You also met me at my home and assisted with the financial side of the proceedings.

At all times you have been only a phone call or an email away and have replied to my questions promptly. I would like to thank you for that.

Thank you also for the framed photograph of the completed house.

Yours sincerely



Janet Rannard